

What do we expect from you?

- ◆ To be prepared to build an honest, open relationship with us
- ◆ To be open to and be actively involved in the support offered with the aim to bring about positive change
- ◆ To let us know what is going well and when things are difficult
- ◆ To tell us what you thought of the service at the end of our work together

Confidentiality

Your discussions with us are confidential, but in certain cases we might need to give information to someone else without asking you first. We will only do this in certain circumstances.

For example, if you tell your family coordinator:

- * that you or a child in your care are being harmed or abused in any way;
- * there is a threat to your life or safety or someone else's; or
- * you know someone has broken the law.

Your information will be kept secure and is protected by the Data Protection Act 1998.



PLEASE CONTACT ME AT:

Halterworth Primary School
Halterworth Lane
Romsey
Hants
SO51 9AD

Phone: 01794 512028
E-mail: familysupport@halterworth.hants.sch.uk



KAREN COOPER

Family Support Advisor

familysupport@halterworth.hants.sch.uk



**WORKING TOGETHER TO
SUPPORT LEARNING AT
SCHOOL AND AT HOME**

Tel: 01794 512028

About me

My name is Karen Cooper and I have worked as a teaching assistant here at Halterworth since 2008. I am also a trained Emotional Literacy Support Assistant, helping to support the wellbeing of children in our school. I have also completed training for my role as family coordinator. I am a parent of two grown up children, both of whom were pupils at Halterworth.

What We Can Offer

- ◆ Support for your child in school
- ◆ Someone to listen to you without judgement
- ◆ 1 to 1 support and advice
- ◆ Direction to other agencies or services
- ◆ Evidence based tools to promote positive family relationships
- ◆ A point of contact to discuss concerns
- ◆ Advocacy — speaking on your behalf
- ◆ Planned coffee mornings

Parenting can be a challenge at the best of times, but today, families are under additional pressures and these can impact on parents and children in many ways.

My Role

My aim is to work with you to chat over issues that may be concerning you or your child, for example home or school relationships and changes within the family that may affect emotional wellbeing. We can work together to put strategies in place to try and improve things or, if more appropriate, I can help you to access more specialised help from external services or agencies.

What happens next?

- ◆ Contact the class teacher, myself or a member of school staff who will complete a referral for you. Sometimes a class teacher may recommend a referral to you should they have concerns.
- ◆ The referral will be discussed by senior school staff to make sure that the best support is offered to you.
- ◆ If appropriate, I will work with you or your child for a period of time that we will both agree and review regularly.

My overall aim is to provide support and to help you to build strong working relationships to enable our children to achieve the very best from their learning in all aspects of life.